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Mapping of all permits, licences, certificates, registrations, etc. falling outside the scope of the General Part of the Economic Activities Code Act, and of their data sets

Purpose of the mapping

To start or continue an economic activity, a business often has to apply for permits, licences or registrations. These requirements are scattered across dozens of different acts and administered by dozens of different authorities. Mapping them allows the state to assess whether all the permits are necessary and relevant, whether the data that a business has already provided to the state once could be reused even better, and whether the services issuing permits could be consolidated into fewer registers. Most importantly, such a catalogue of permits gives the state an opportunity to assess whether, from the business's point of view, the permit requirements could be brought together in one place, i.e. to make it possible for a business to find all the permit requirements it needs for its economic activity easily in a single portal, eesti.ee.

Scope of the mapping

The mapping covered 293 permits, licences, registrations, certificates and notifications that fall outside the scope of the General Part of the Economic Activities Code Act (MSÜS in Estonian). They are issued by 29 competent authorities in 39 sectors; over half of the permits are in financial services, transport, the environment and agriculture. The data sets of the permits were also mapped: for each permit, the contractor described the data fields that an applicant has to fill in, select or upload. The result is 12,920 rows, where each row is one data field of one permit. For 237 permits, data were supplied by 21 authorities; for 74 of these permits, the contractor supplemented the data fields from public sources. For the remaining 56 permits, the contractor compiled the data from public sources.

The overall view presented to businesses, including the eesti.ee entrepreneur view, emerges only from the combined effect of three mappings: in addition to this work, there already exist a mapping of the activity licences and notices of economic activity within the scope of the MSÜS (99 requirements) and an analysis of the services of 79 local governments (1,582 services).

Data analysis

The permit landscape is very heterogeneous. For example, legislation names permit in 22 different ways: certificates, recognitions, approvals, etc., although in reality it is the same thing: an authorisation from the state for a business to carry out some economic activity.

There is a lot of repetition. For example, the name of an applicant that is a legal person is requested by 19 competent authorities in applications for 177 permits, the address and registry code by 16 authorities, and the e-mail address and telephone number by 15 authorities. The same thing is named in very different ways, for example, of the 12,916 data rows that have a name, 213 contain the word "e-post" or "e-mail"; in other words, it is essentially one and the same request.

Only 7% of the data fields are pre-filled. It is highly likely that applications for different permits could make even more use of data sharing between authorities and automatic pre-filling of the application form.

Report and annexes: Ettevõtja digivärav ja sündmusteenused | Majandus- ja Kommunikatsiooniministeerium

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